

Getting started with

Events Check In: User Handbook



CATALOGUE

Basic intro: what we've got

- Operation System
- Hierarchy: Understand Different User Types
- Support: Ask us anything!

For Administrators

- Group Page
- Create events
- White List
- Collect Checkins: RFID/Swiper Check in
- Collect Checkins: Manually Check in
- Manage Checkins
- Manage your Organization
- Sync groups to your Organization
- Manage your Group

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CATALOGUE

For Checkin Collectors

- Quick Check In
- iOS App check in

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Basic Intro: What We've Got


Operating System

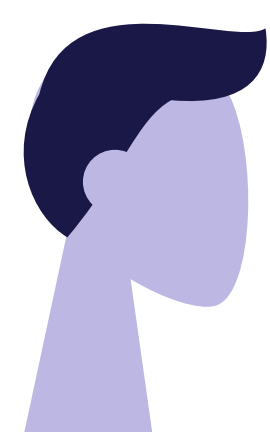
Requires iOS 10.0 or later. Compatible with iPhone, iPad, and iPod touch and any standard browser.

Hierarchy: Understand Different User Types



Administrators: Organization Admins

Organization admins are people who can manage groups. Usually, organizations are schools or department like Tandon/SAB. If you have a  **Org Profile** button on your left sidebar, then you are an admin of your organization.



Administrators: Group Admins

Group admins are people who manage events. Usually, groups are sub departments or clubs like STIT(Student Technology and Innovation Team)/CAS Student Council.



Checkin Collectors

Checkin Collectors are people who collect checkins. They only have access to a specific event they are involved using quick check in mode, they cannot get into the system or view checkin data.

Support: Ask us Anything!

We are open to all kinds of feedback and questions. If you have any feedback or question, please feel free to ask us on the Contact Us page.

We also have a FAQ page for some frequently asked questions.

For first users, we also have some video tutorial which could be find at <https://www.youtube.com/channel/UC933SY8rLpRMgkhDwXvROxA>



Group Page

Organization Name

This is the organization you are viewing now.

Overview

Future Feature. Recent visited groups and events will show on this page.

Group Page

Shows all the groups under currently organization.

Statistic Page

Future Feature. Statistic analysis will be on this page.

Username

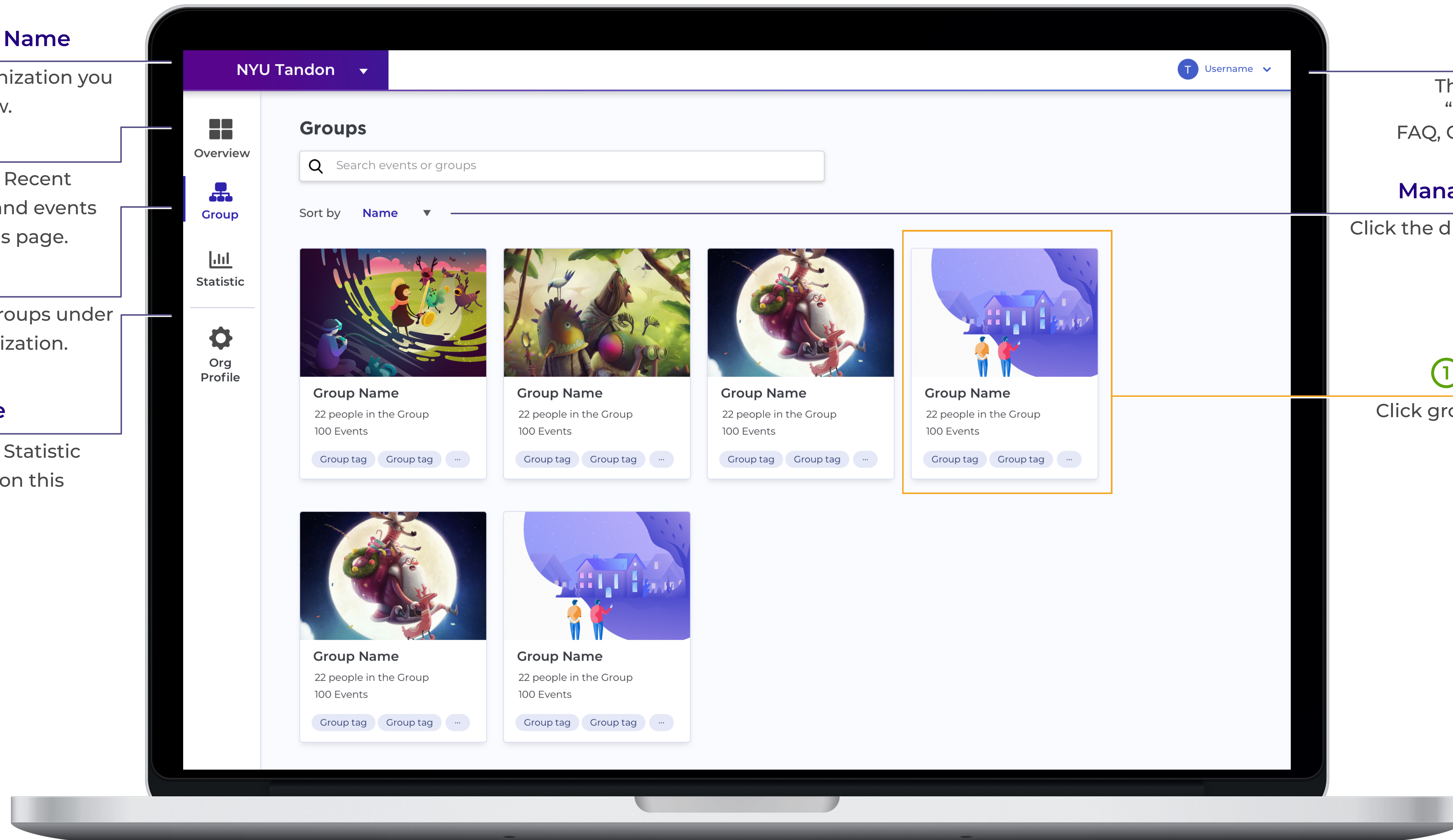
This is your log in ID. "v" will take you to FAQ, Contact or Log out.

Manage your groups

Click the drop down menu to change the view.

1 Enter a group

Click group card to enter a group.



Create Events

Group Name

This is the group you are viewing now.

1 Create an Event

Click this button to create a new event.

Event List

This is all the events your group have created. You can search an specific event by type in event name or by time the event starts.

2 Import from NYU Engage*

You can also import existing events from NYU Engage using this button.

3 Fill the form

In order to create an event, you need to fill out the form.

4 Import from NYU Engage*

In order to import an event from Engage, simply copy and paste the event url from NYU Engage.



White List

- 1 Create an event with white list - - - - - 2 Add white list to an event

What is White List?

White list is a list of people who are allowed to come to your event. If you created an event with a whitelist, then only people on the list could be checked in. If you check in a person not on the list, there will be an alert.

You can also add a white list after creating an event, by going to the checkin data tab and toggle whitelist.

During checking in, people non-whitelist will be shown with a tag called "Non-WL". When downloading checkin data, Whitelist checkins will also be shown as a specific data section.

1 Use White List

Toggle white list if you want to create an event with white list.

The screenshot shows the event creation interface. It includes fields for 'Set Tags', 'Time Period' (with start and end time pickers), and 'Grace Hours' (with 'Before event start' and 'After event End' sections). A timeline below shows the 'Time Period of the Event' from 'Start 3/2 9:00' to 'End 3/2 16:00'. At the bottom, there is a 'Use White List' toggle currently set to 'OFF' and a 'Create' button.

2 Type down white list member

Type down the NetID of white list people in the input box, then create event.

The screenshot shows the 'White List' section of the form. The 'Use White List' toggle is now 'ON'. Below it is a text input field containing a list of Net IDs: yhl437, rl1188, jfk1124, ffw2283, yhl437, rl1188, jfk1124, ffw2283, yhl437, rl1188, jfk1124, ffw2283, yhl437, rl1188, jfk1124, ffw2283, yhl437, rl1188, jfk1124, ffw2283, yhl437, rl1188, jfk1124, ffw2283, yhl437, rl1188, jfk1124, ffw2283. A 'Create' button is at the bottom.



White List

- 1 Create an event with white list - - - - -
- 2 Add white list to an event

1 Select an event

Click the event you want to add white list to.

+ Create An Event

Events List

Q

Now All Archive Future

Strawberry Festival
Friday, Sep 12th, 2018 18:00

Strawberry Festival
Friday, Sep 11th, 2018 18:00

Strawberry Festival
Friday, Sep 10th, 2018 18:00

Strawberry Festival
Friday, Sep 9th, 2018 18:00

Strawberry Festival
Friday, Sep 11th, 2018 18:00

2 Add White List to an event

Toggle white list here in event detail page.

CHECKIN DATA (12)

WHITE LIST ON

Search

Download for OrgSync Download Raw CSV + Add Check In

* White list is a list of people who are allowed to come to your event.
There is no member in the white list.

+ Add Member

2 Add white list member

Click the button to add people to the white list.

Add White List

Please enter Net IDs, use comma to separate the IDs.

yh1437, ffg9947, jjhh888, idu999, hh1894, bn23875, jj8830

Create

3 Type down white list member

Add white list member by typing down NetIDs. Click Create to finish adding members.



Collect Checkins: RFID/Swiper Check in

1 Start - - - - - 2 RFID Check in

1 Select an event

Click the event to start collecting checkins.

+ Create An Event

Events List

Q

Now All Archive Future

Strawberry Festival
Friday, Sep 12th, 2018 18:00

Strawberry Festival
Friday, Sep 11th, 2018 18:00

Strawberry Festival
Friday, Sep 10th, 2018 18:00

Strawberry Festival
Friday, Sep 9th, 2018 18:00

Strawberry Festival
Friday, Sep 11th, 2018 18:00

2 Start RFID/Swiper Checkin

After connect RFID/swiper with your computer, start collecting checkins by click this button.

Event Info Edit Delete

Event Name	Hey BBQ
Open	Monday, June 25, 2018 7:00 am
Close	Monday, June 25, 2018 5:00 pm
Grace Hour	Before start: 2 hours After end: 1.5 hours
Access Code	Asnneihg-llies2499-qlubrks-37ry Copy

RFID/Swiper Checkin

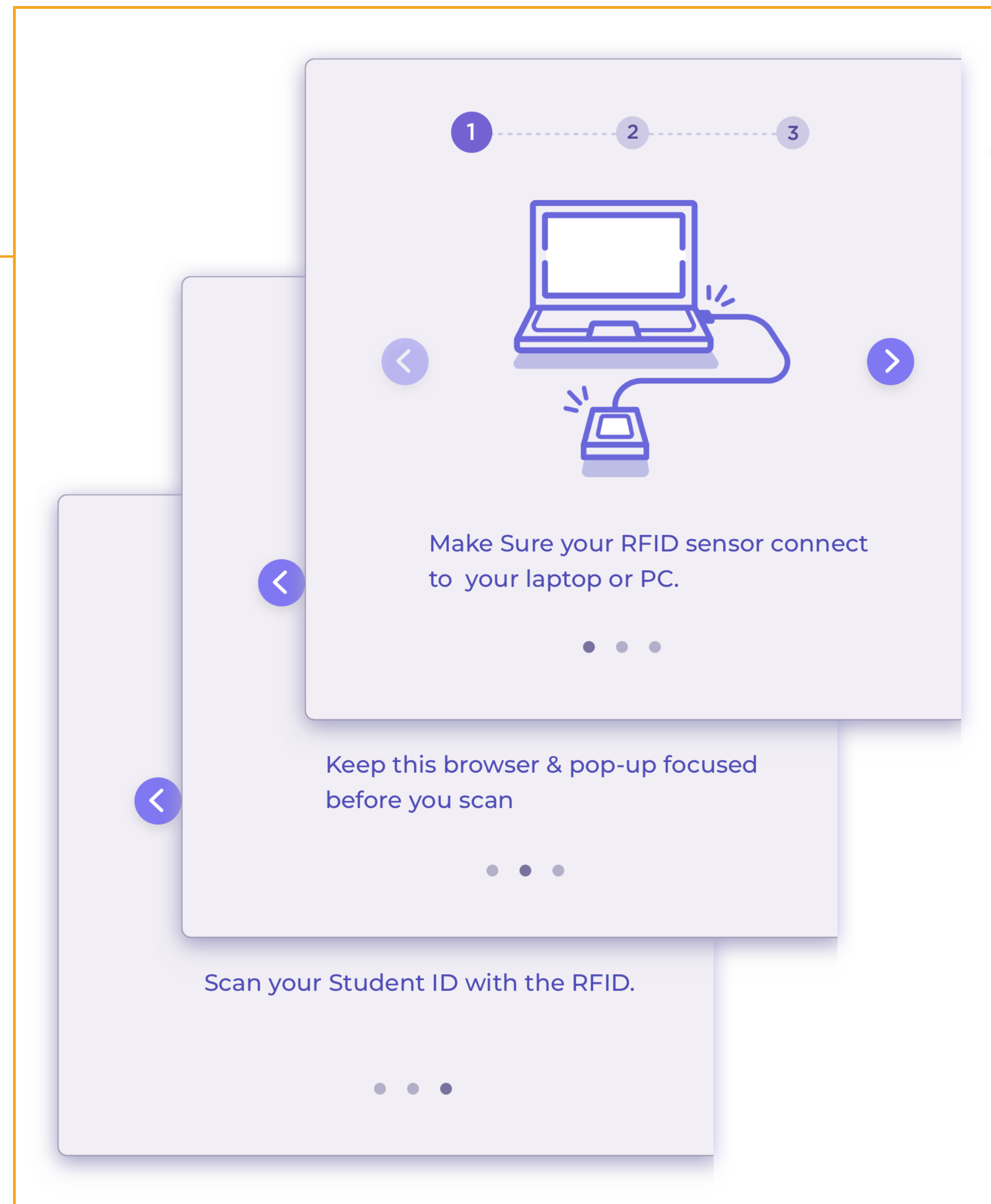


Collect Checkins: RFID/Swiper Check in

- 1 Start - - - - - 2 RFID Check in

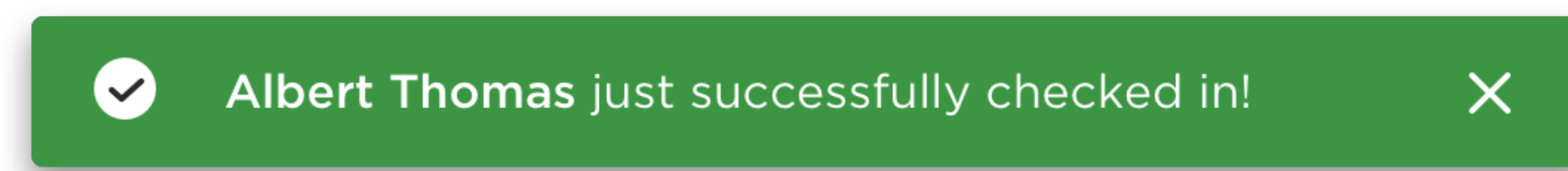
1 Instructor

Follow the instructors to set up your RFID/Swiper and your computer.



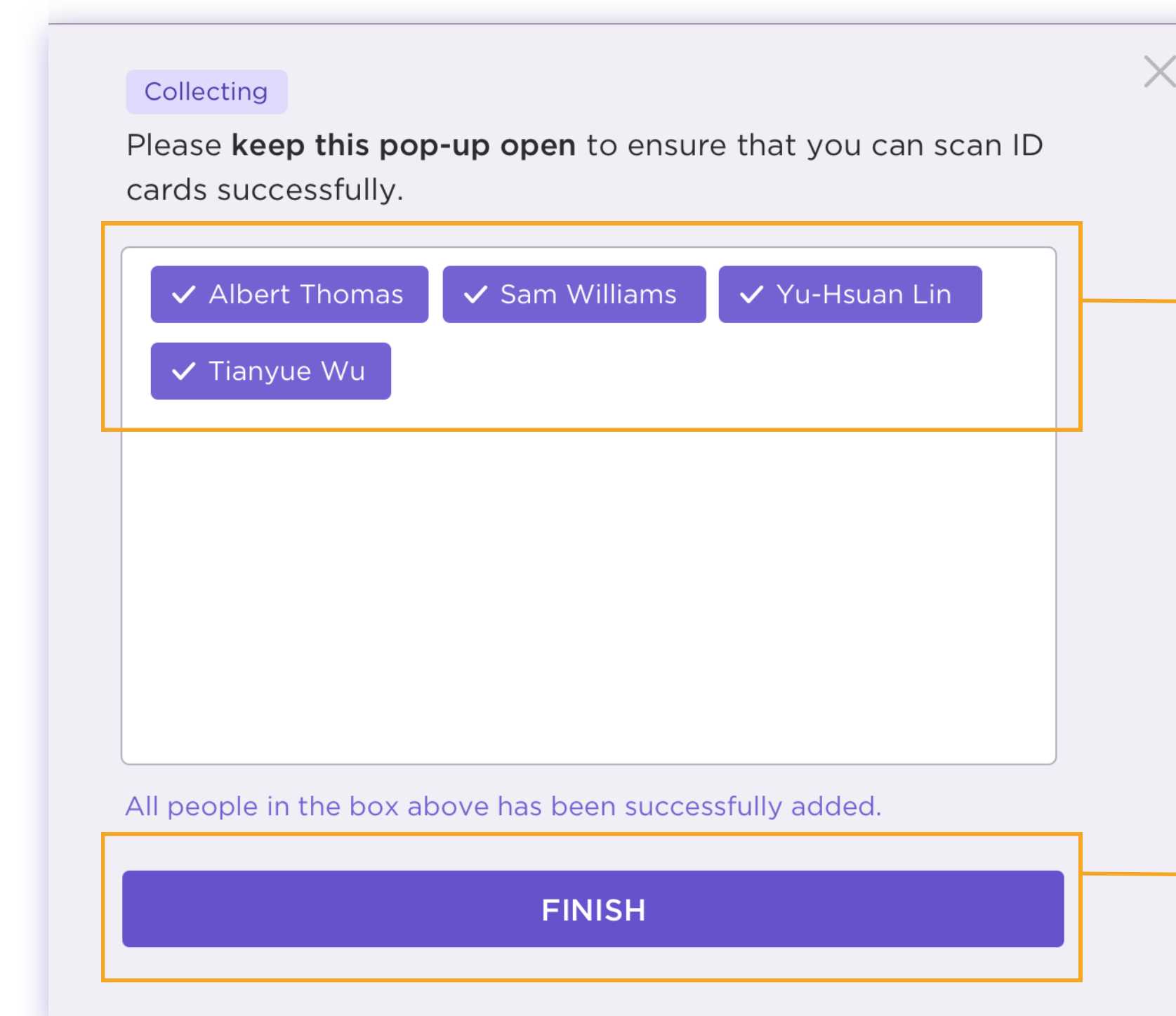
2 Successfully checked in alert

When successfully check in a person, you will get a confirmation like this on your screen.



3 Checkin records

All the people you have checked in will be shown at here.



4 Finish RFID checking in

Click FINISH to safely add your RFID checkin data into your database.



Collect Checkins: Manually Check in

1 NYU Student - - - - - 2 Guest

CHECKIN DATA (12) WHITE LIST OFF

Student ID 12 Guest 12

Search [] Download for OrgSync Download Raw CSV + Add Check In

Name	Check In Time	Check Out Time	Collector	Manage
Tianyue Wu	06/29/18 3:25 PM	06/29/18 5:39 PM	Tianyue Wu	Edit Delete
Xhi Eu	06/29/18 3:25 PM	Check Out	Mona	Edit Delete

1 Add Check in manually

If the student forgot to bring his/her ID, you can choose to add checkins manually.

Manually Check In

* Type in the Net ID and use “,” , “;” or a space to seperate the IDs.

Tianyue Wu | Abc Deff | Ghi Jklm X

Cancel Check In

2 Type in Net ID

Type in student NetID and use “,” , “;” or a space to seperate the IDs. You can also delete a checkin by click the cross btn.

4 Check in

Click Check in to check the people in. If you don't want to check in them, click cancel to exit the pop up window.



Collect Checkins: Manually Check in

1 NYU Student - - - - - 2 Guest

CHECKIN DATA (12) WHITE LIST OFF

Student ID 12 Guest 12

Search [] [] Download Guest Checkins + Add Check In

ID/Email	Name	Check In Time	Check Out Time	Manage
wty@abc.com	Tianyue Wu	06/29/18 3:25 PM	06/29/18 5:39 PM	Edit Delete
abcd.ef@ghil.com	Lu	06/29/18 3:25 PM	Check Out	Edit Delete

1 Add Check in manually
Change to guest tab, click Add Check In button.

CHECKIN DATA (12) WHITE LIST

Student ID 12 Guest 12

Search [] [] Download Guest Checkins + Add Check In

ID/Email	Name	Check In Time	Check Out Time	Manage
[]	[]	-	-	Check in
wty@abc.com	Tianyue Wu	06/29/18 3:25 PM	06/29/18 5:39 PM	Edit Delete
abcd.ef@ghil.com	Lu	06/29/18 3:25 PM	Check Out	Edit Delete

2 Type in guest info to check in
Enter the guest's email and name to check in.



Manage Checkins

1 Checkin Data Tab

Click the tab to see checkin data. All checkins would be in this tab.

2 Choose type of checkins

You can view NYU checkins and Guest checkins.

3 Search checkin data

Use this search bar to search a person's checkin data.

4 See Checkin details

Use this arrow to see checkin details of the person.

5 Download Checkin data

You can download checkin data for further analysis. We will also have a new feature for statistic soon.

6 Edit Checkin data

You can edit or delete checkin data.

7 Check out

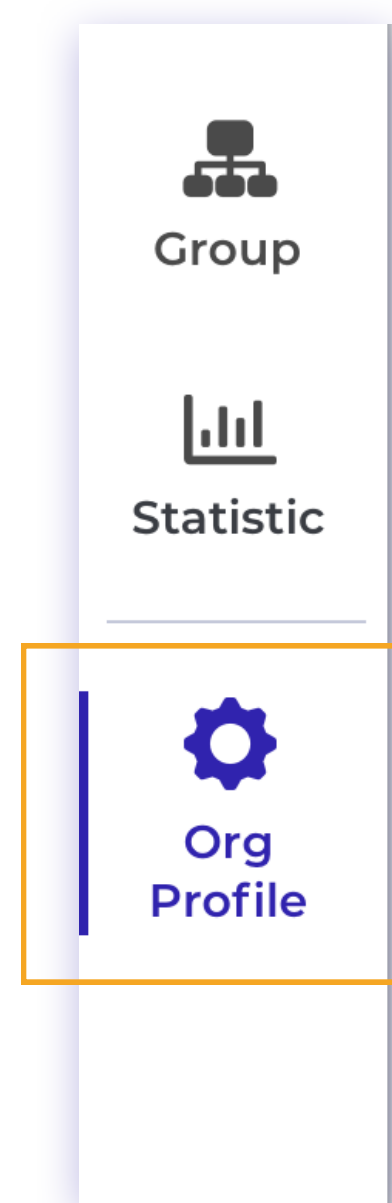
Check out people by click this data.

Name	Check In Time	Check Out Time	Collector	Manage
Tianyue Wu	06/29/18 3:25 PM	06/29/18 5:39 PM	Tianyue Wu	Edit Delete
Xhi Eu	06/29/18 3:25 PM	Check Out	Mona	Edit Delete

Xhi Eu	06/29/18 3:25 PM	Check Out	Mona	Edit Delete
N Number	N12345678			
NetID	xe1234			
Email	xe1234@nyu.edu			
Affiliation	Tandon School of Engineering			



Manage your Organization



1 Edit Org Profile

Click "Org Profile" to start editing your organization profile.

2 Add a new member

To add a new member for your organization, click this.

3 Fill in the form

Type in the new member's NetID and Name, then hit Submit.

Members in NYU Tandon (22)

	Add a new member	>
	Tianyue tw1620@nyu.edu	
	John Doe tw1620@nyu.edu	
	John Doe tw1620@nyu.edu	

Members in NYU Tandon (22)

	<input type="text" value="NetID"/>	<input type="text" value="Name"/>	<input type="button" value="Submit"/>
	Tianyue tw1620@nyu.edu		
	John Doe tw1620@nyu.edu		
	John Doe tw1620@nyu.edu		

4 Edit Org member

This is where you can change the email address and name of an org member.



Sync groups to your Organization

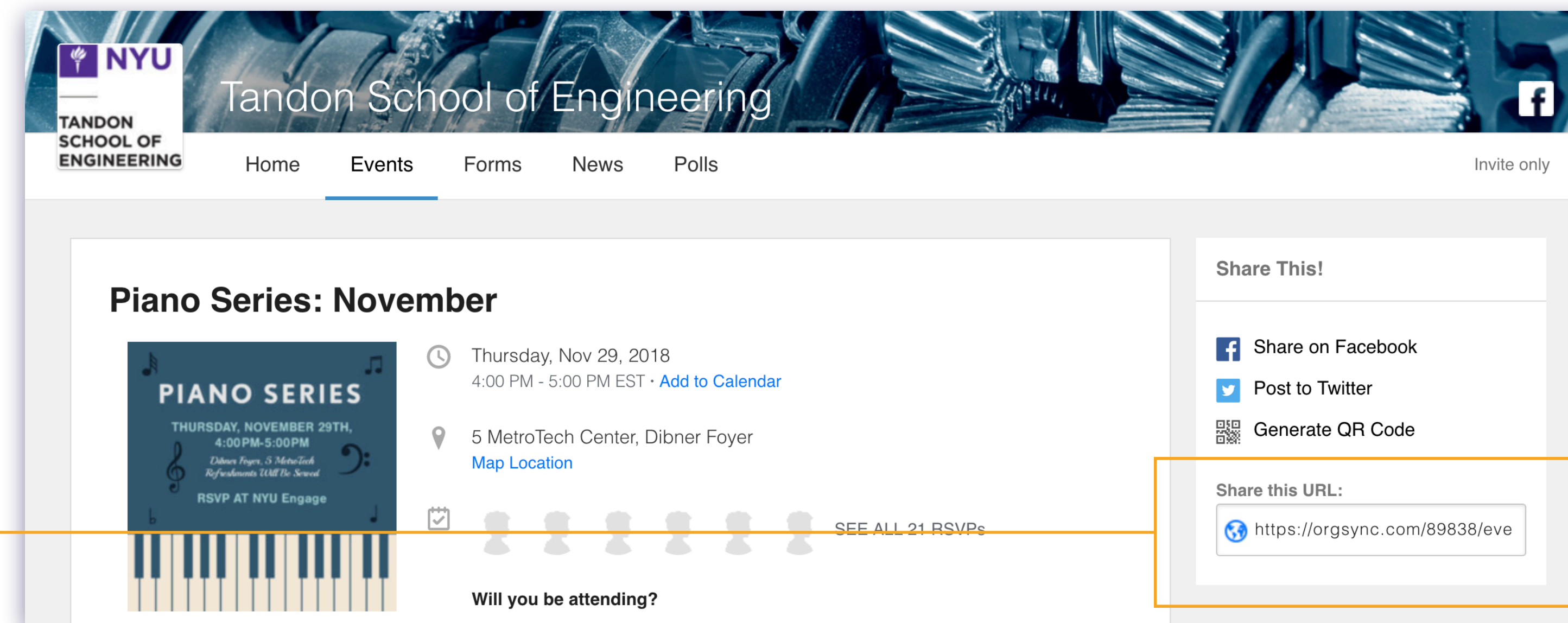
What is Sync?

By synchronizing a group from NYU Engage, you can have all the events from the group synchronized in your ECI group. Once linked, it will be automatic update from Engage and back to Engage every 5 minutes.

Example: You have an Engage group Alice and a ECI group Bob. Once linked, all the events under Alice will be created under Bob, and all the checkin data will be synchronized. You can collect checkins from Bob and it will update to Alice. But the events created by Bob itself will not be created under Alice.

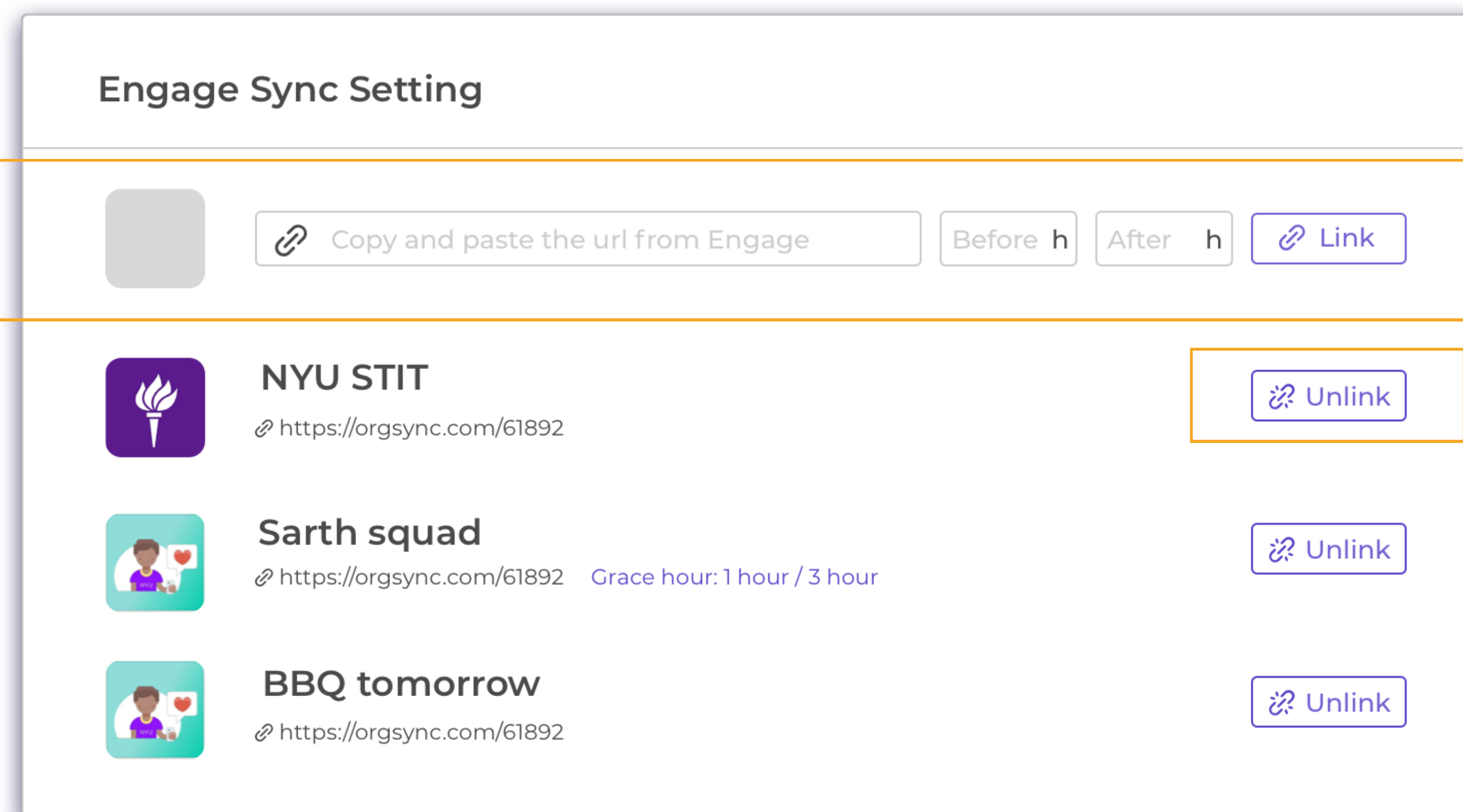
1 NYU Engage

Go to NYU Engage, find the group you want to sync, copy the link.



2 Sync your group

Paste the url from Engage, add then click link.



3 Unlink a group

If you want to unlink a group from Engage, click this button.

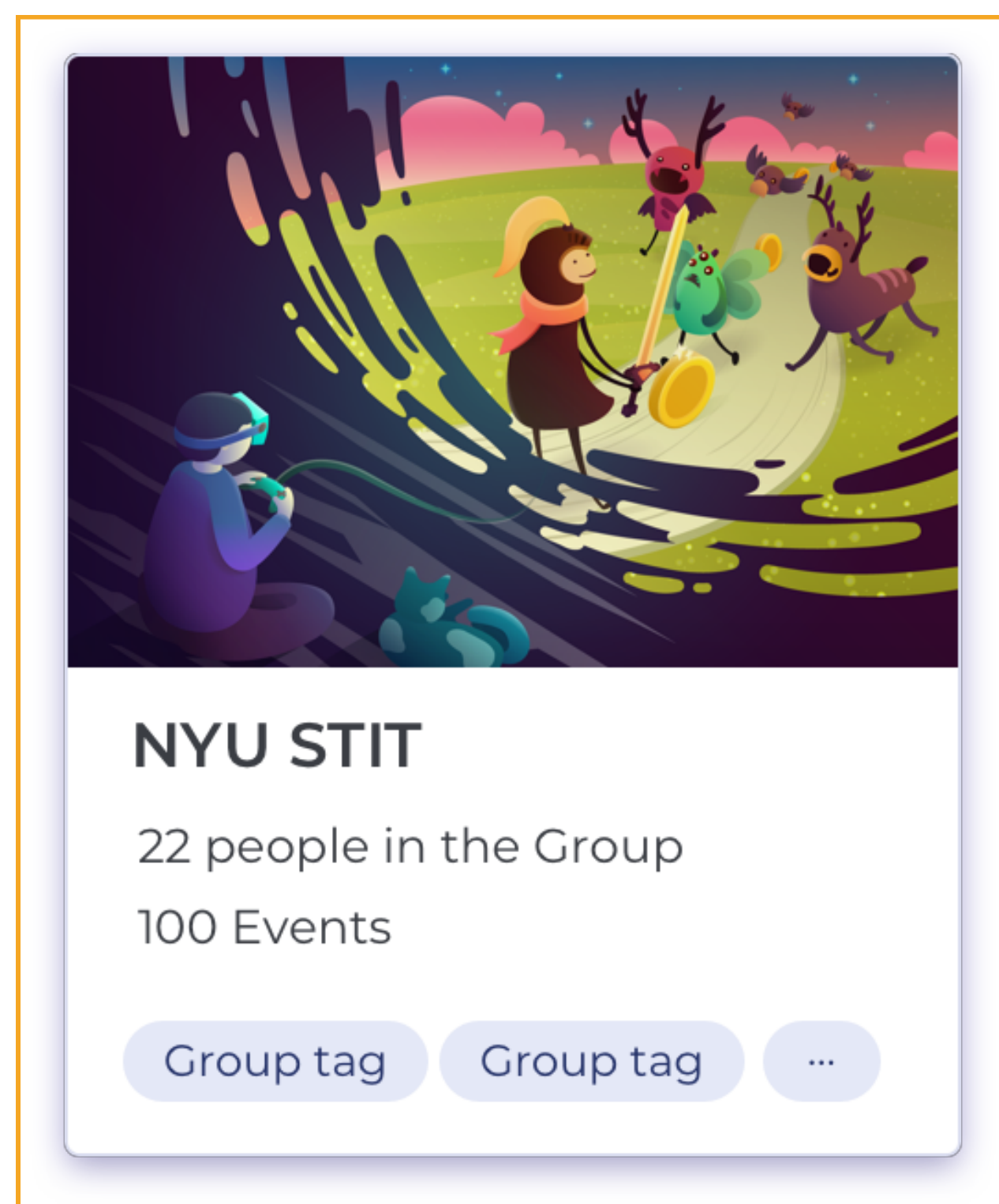
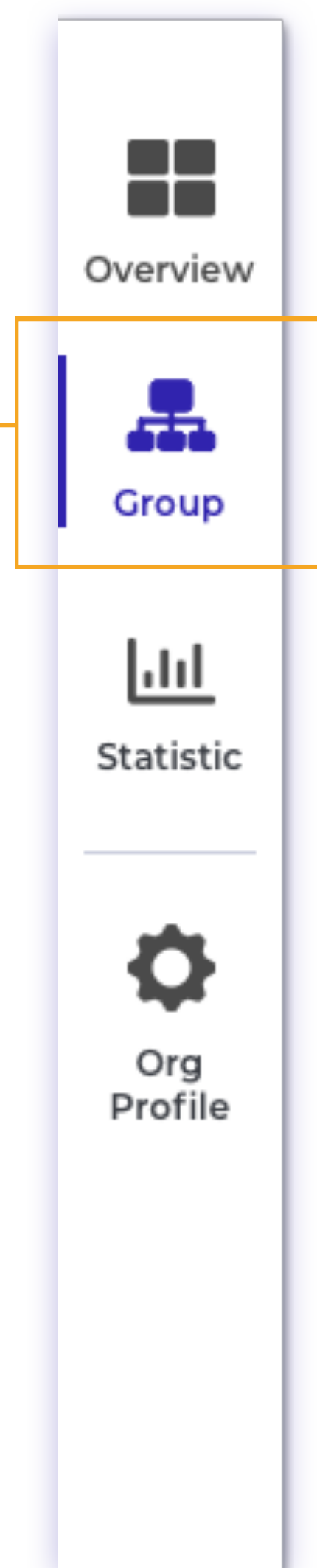


Manage your Group

- 1 Edit Group Profile
- 2 Change settings

1 Group Page

Click "Org Profile" to start editing your organization profile.



2 Add a new member

To add a new member for your organization, click this.

3 Edit Group Profile

Click "Org Profile" to start editing your organization profile.



Manage your Group

- 1 Edit Group Profile - - - - - 2 Change settings

NYU STIT
Media and Publication
29
1530
Super Admin

1 Edit Group Info

Click this button to change basic settings of your group.

2 Edit info

You can change your group name and category.

3 Update changes

Once you finished editing, click update to keep the group info up to date.

NYU STIT
Media and Publication
29
1530
Super Admin

Members in STIT (22)

+ Add a new member

Tianyue
tw1620@nyu.edu Edit

John Doe
tw1620@nyu.edu Edit

4 Add a new member

When you want to add a new member to your group, click this.

Members in STIT (22)

NetID Name Submit

Tianyue
tw1620@nyu.edu Edit

John Doe
tw1620@nyu.edu Edit

5 Fill the form

Type in the new member's NetID and Name, then click Submit to add the person into your group.

6 Edit Group member

This is where you can edit a member's profile or remove a person from your group.



Quick Check In

- 1 Enter Quick Check In Mode - - - - - 2 Start Check In

What is Quick Check In?

Quick Check In is a check in mode for checkin collectors. In quick check in mode, checkins are only shows as name and check in time. Checkin collectors have no access to checkin details.

You can go to quick check in mode by type in your event access code. Access code will be sent to you by your group admin or org admin.

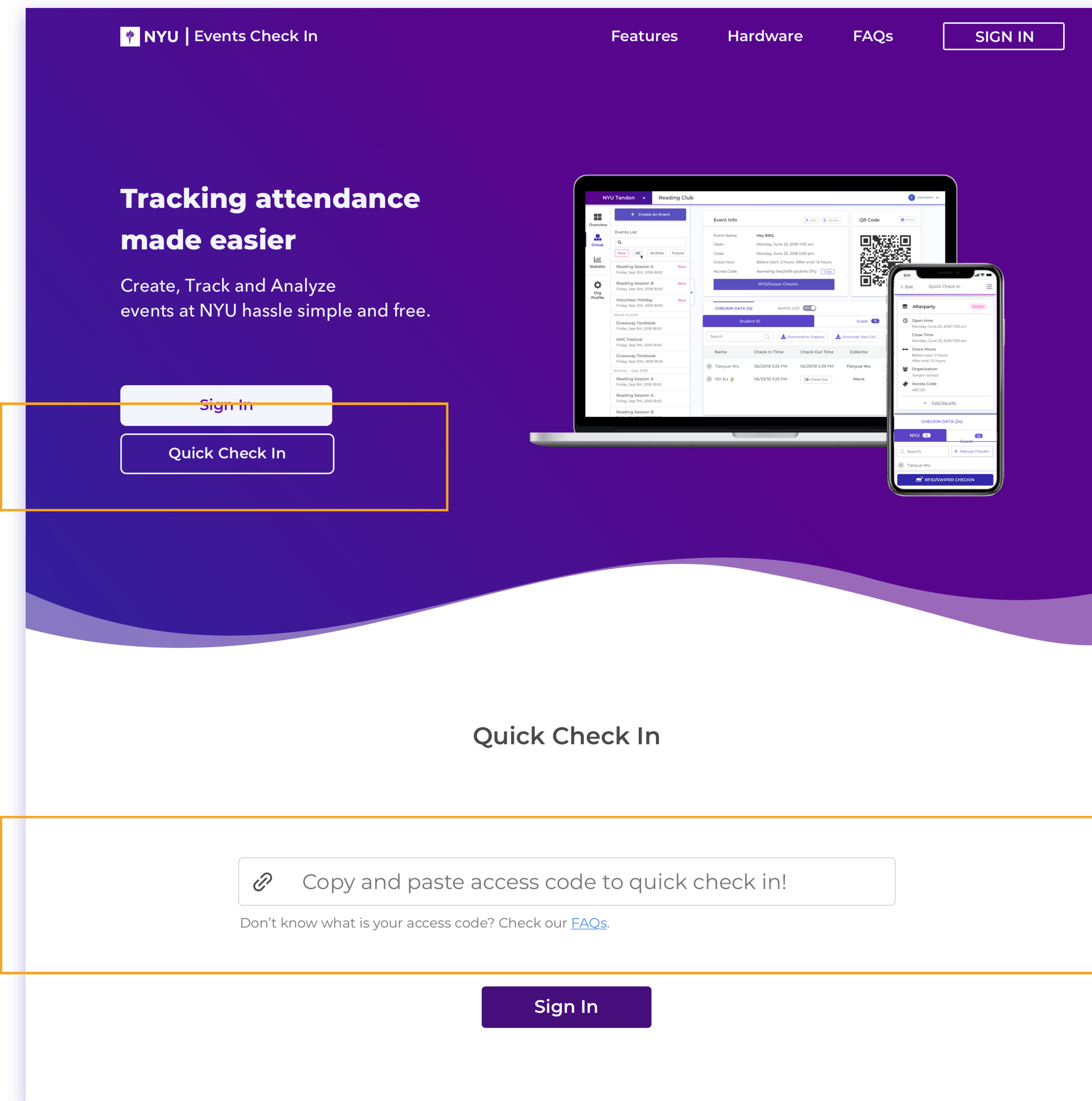
Please note that you can only enter quick check in mode within the event opening time. If you want to check in people before the event start, change the grace time in event info.

1 Enter Quick Check In

Click this button to enter Quick Check In mode.

2 Type in Access Code

Type in the access code of your event, hit enter to enter the event.



Quick Check In

- 1 Enter Quick Check In Mode
- 2 Start Check In

NYU | Events Check-in Quick Check In Mode tw1620@nyu.edu

Hey BBQ Active * Please contact group manager if you want to edit this event.

Organization NYU STIT

Open Monday, June 25, 2018 7:00 am Close Monday, June 25, 2018 5:00 pm

Grace Hour Before start: 2 hours After end: 1.5 hours

RFID/Swiper Checkin

Checkin Data White List ON

Student ID 12 Guest 12

Search + Manual Check In

Name	Check In Time	Check Out Time	Collector	Manage
Tianyue Wu	06/29/2018 3:25 PM	06/29/2018 5:39 PM	Tianyue Wu	Edit Delete
Xhi Eu	06/29/2018 3:25 PM	<input type="button" value="Check Out"/>	Mona	Edit Delete

1 RFID/Swiper Check In

Click this button to start check in people using RFID/ Swiper.

2 Manually Check In

Start manually check in by clicking this button.

3 Checkins

Here are checkin records. Checkin collectors can only see names and check in time.

4 Event Close Alert

If the event is already closed, you will see this on your screen. To change the starting time and closing time, please contact a group admin or an org admin.

To learn more about RFID check in, please turn to page 6.

To learn more about Manually check in, please turn to page 8.

Hey BBQ Close

Organization NYU STIT

Open Monday, June 25, 2018 7:00 am Close Monday, June 25, 2018 5:00 pm

Grace Hour Before start: 2 hours After end: 1.5 hours

RFID/Swiper Checkin

Sorry, this event has already closed! To change close time of this event, please contact event organizers or group admins.

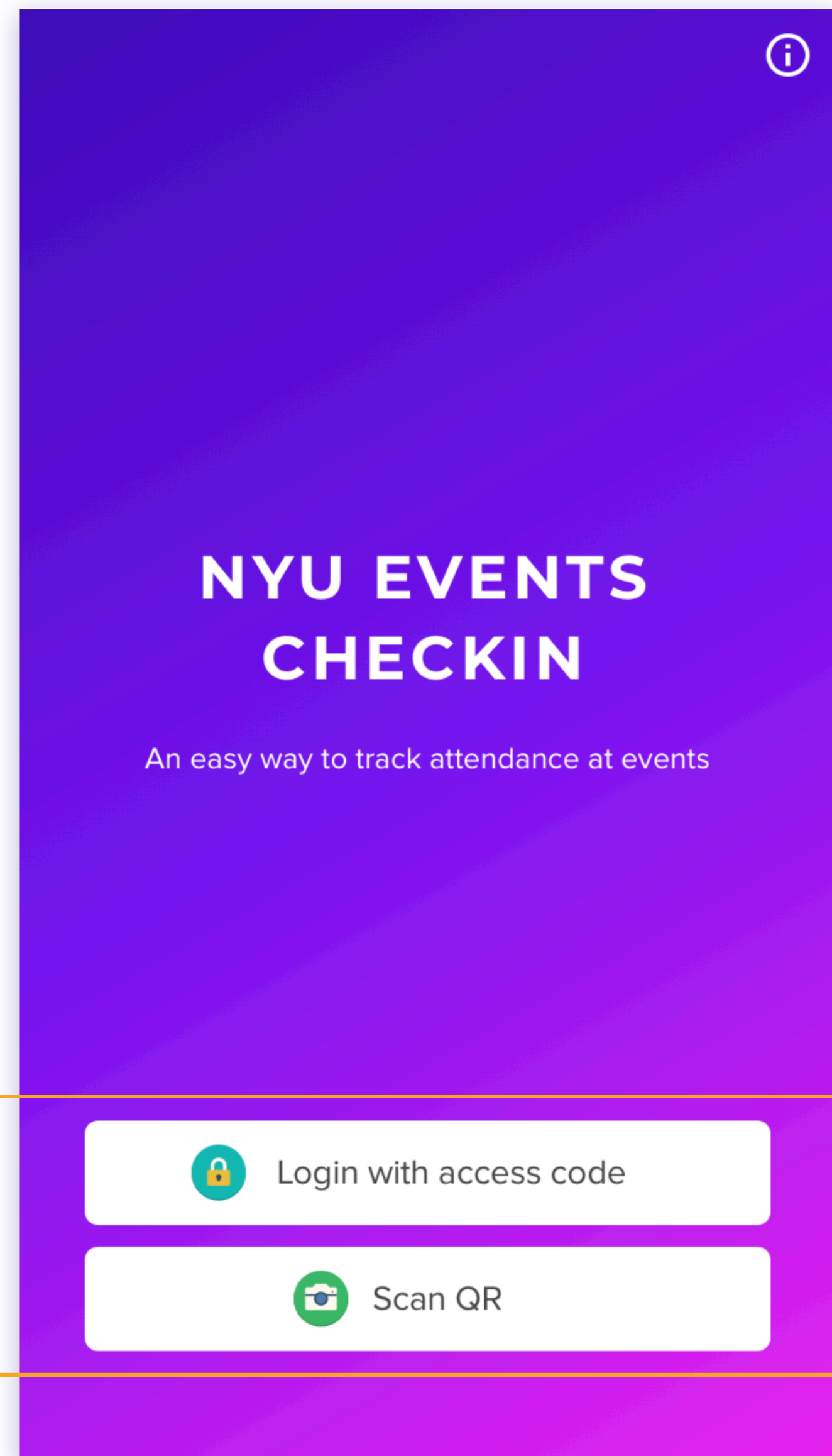


Events Check In iOS App

- 1 Enter Quick Check In Mode - - - - - 2 Start Check In

NYU Events Check In is now on iOS App Store. Currently, it requires iOS 10.0 or later. Compatible with iPhone, iPad, and iPod touch.

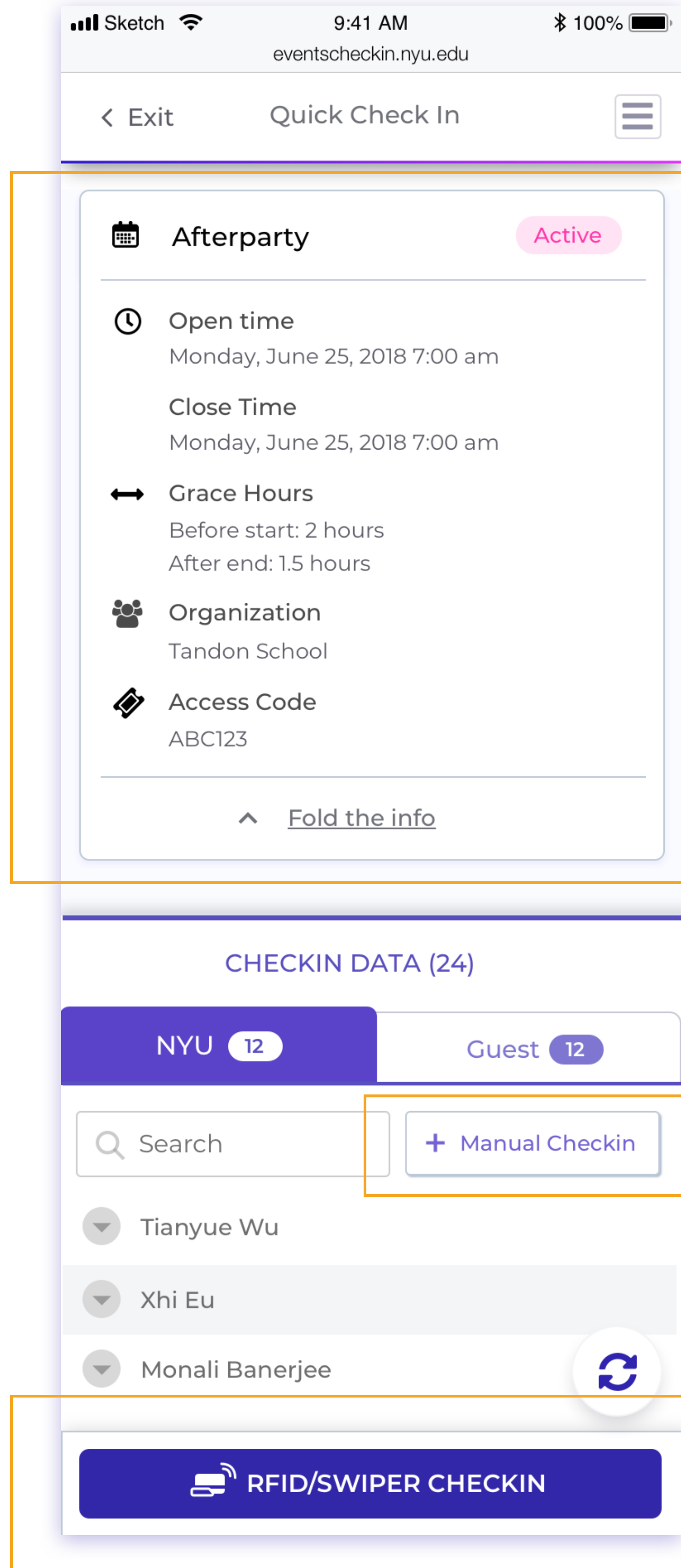
For more information, check our app at <https://itunes.apple.com/us/app/nyu-events-check-in/id1256024271?mt=8>



1 Start with access code or QR

Start to check in by using access code or scanning QR code.

* We are working on Adroid Application. Please stay tuned to our next step ^ ^



2 Event info

You can fold or unfold event information.

3 Manually check in

Start to manually check in people by click this button.

4 RFID/Swiper check in

Start RFID/Sqiper check in by clicking this button, then follow the instructor showed on the pop up.

